



PET HEALTH & VACCINATION POLICY





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At Barnett's Buddies, the health and safety of all animals in our care is our highest priority. To ensure a safe environment for all clients and their pets, we require that the following health and vaccination standards are met before any services commence.

Vaccination Requirements

All pets in our care must be fully vaccinated where applicable and dogs must be up to date on the following core vaccines:

Distemper

Parvovirus

Hepatitis (Adenovirus)

Leptospirosis

Kennel Cough (Bordetella) – Required if your pet will be participating in group walks, play sessions, or boarding with other pets

Proof of vaccinations from a licensed veterinarian must be provided before the first booking.

We reserve the right to request updated vaccination records at any time.

Flea, Tick & Worming Prevention

To protect all animals in our care:

Pets must be on a regular flea and tick prevention program.

Pets must be wormed routinely as recommended by your veterinarian.

If signs of infestation are found (fleas, ticks, worms), we may refuse service or require the pet to be treated before resuming care.

Illness & Contagious Conditions

For the well-being of all animals, please do not bring or schedule services for your pet if they show any of the following:

Coughing, sneezing, or nasal discharge

Vomiting or diarrhea

Signs of contagious skin conditions (e.g., mange, ringworm)

Unusual lethargy or signs of pain

Any known exposure to contagious illnesses (e.g., kennel cough, parvovirus) within the last 14 days

If your pet becomes unwell while in our care, we will contact you immediately and may isolate them or seek veterinary advice depending on the severity.

Pets in Heat

Female pets in heat will not be accepted for group walks, daycare, or boarding during their cycle. Please inform us if your pet is due to come into season so we can adjust bookings accordingly.

Injuries or Pre-Existing Conditions

If your pet has a pre-existing injury, medical condition, or is recovering from surgery, please notify us before booking so we can assess whether we can safely accommodate their needs.

Policy Agreement

By using our services, you confirm that:

Your pet is fully vaccinated and parasite-free.

You will notify us of any illness, injury, or exposure to contagious disease.

You understand that failure to comply with this policy may result in refusal or suspension of services

6. Senior Pet Care

We welcome senior pets and understand their unique needs. However, due to age-related health concerns, we require that any pet over the age of 10 be assessed individually. Owners must disclose any mobility issues, medications, or conditions such as arthritis or cognitive decline. For very elderly pets or those with ongoing health concerns, we may request a note from your vet confirming suitability for walks or extended care.

7. Veterinary Contact & Authorisation

All clients must provide details of their preferred veterinary practice. In the event of illness or injury, we will attempt to contact you and your vet. However, in emergency situations, we reserve the right to take your pet to the nearest available veterinary clinic. By using our services, you agree that we are authorised to seek care on your behalf and that you are financially responsible for any treatment costs incurred.

8. Emergency Treatment Refusal

If you prefer to be contacted before any emergency treatment is administered, you must provide written instructions to that effect. Please note that delaying medical intervention can increase the risk to your pet's health. Without written refusal on file, we will always act in the best interest of your pet and seek prompt care if required.

9. Skin, Coat & Grooming Issues

We are not liable for any pre-existing skin conditions, matting, or coat issues that may worsen during walks, play, or weather exposure. Owners must inform us of any sensitivities, allergies, or grooming-related needs. If we observe unusual hair loss, rashes, or skin irritation, we may recommend pausing services and suggest a veterinary review before continuing care.