



PETS UNDER ONE YEAR OLD POLICY





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1. Sustainability and Age Limits

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2. Assessment Before Accepting a Dog Under 1 Year Old

Before any walks or home boarding are confirmed, we will carry out an assessment. This includes discussion with the owner, a meet & greet and, where appropriate, a short trial will occur. We assess health, vaccination status, behaviour, confidence, training, social skills and ability to settle. We reserve the right to decline services if we do not feel the dog ready or it is not the right fit.

3. Solo Walking vs Small Controlled Groups

Dogs under 1 year old are usually walked solo or in carefully matched small groups (maximum 2-3 young dogs) based on temperament, confidence and size. Group walks are only undertaken when it is safe, appropriate and supports positive development.

4. Home Boarding Suitability and Settling-In

Young dogs must be confident to sleep away from home and able to settle in a new environment. A settling-in stay (day visit or short overnight) may be required before a full stay. We only board dogs from one home at a time and ensure a calm, safe, home from-home environment.

5. Vaccination, Flea/Worming, Microchipping, Health & Behaviour Requirements

All dogs must be up to date with vaccinations (appropriate for age), flea and worming treatment, and be microchipped. Dogs must be in good health, free from contagious diseases and not showing signs of illness. Owners must disclose any medical conditions or behavioural concerns. Young dogs must be friendly towards people and other dogs.

6. Feeding, Toileting, Sleep & Routine

We will follow your dog's normal routine as closely as possible. Please provide written instructions for feeding (including portion sizes), treats, toileting habits, sleep arrangements and any training cues. Consistency helps young dogs feel secure.

7. Supervision and Safety

Young dogs are always supervised. We use safe equipment and age-appropriate handling. We avoid high-risk areas and situations. Safety, wellbeing and positive experiences are at the heart of everything we do.

8. Weather Adjustments

We adjust walks and activities to suit the weather, age and individual needs. In extreme heat, cold, wind or heavy rain, we will shorten, postpone or change activities to keep your dog safe and comfortable.

9. Owner Responsibilities

Owners provide up-to-the-minute information and inform us of any changes in health, behaviour or routine. Please ensure all vaccinations and treatments are kept up to date and that your dog is fit to participate.

10. Communication and the Right to Refuse or End Services

We will provide regular updates and communicate any concerns. We reserve the right to refuse or end services at any time if a dog's behaviour, health or welfare, or the safety of other dogs or people, is at risk. This decision is always made in the best interests of your dog and our pack.