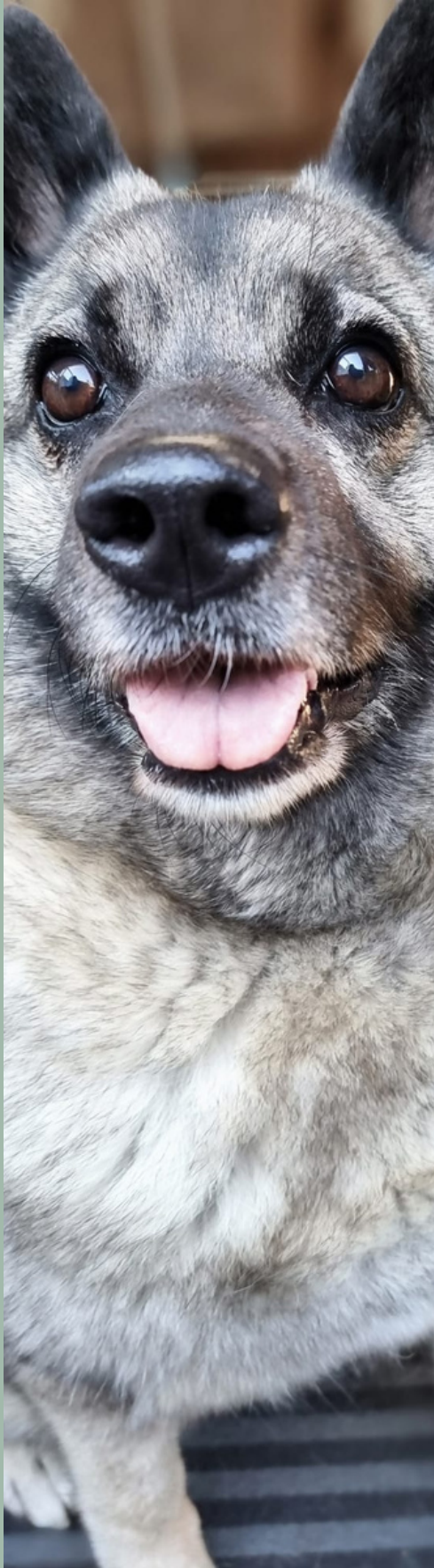


BARNETT'S BUDDIES
PET WELCOME PACK



BARNETT'S BUDDIES
Pet Care & Support • All Creatures Welcome



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About us

01.

Meet Barnett's Buddies



Left to right: Honey Barnett & Kodi Barnett

We're lucky to call the Forest of Dean home - one of the most beautiful places in the country to explore with dogs. From the ancient woodland trails of Cannop Ponds and the Sculpture Trail, to the wide-open spaces at Beechenhurst and the quieter paths around Mallards Pike, there's no shortage of sniff-worthy adventures.

Every walk is a chance for your dog to explore new sights, sounds, and smells in a safe, natural environment. Whether it's splashing through streams, crunching through autumn leaves, or bounding along sun-dappled paths - the Forest of Dean has it all.

*Every pet deserves to
feel safe, loved, and
have the best
adventure possible*

Kelly Barnett

Kelly has been an animal lover her whole life - and not just dogs!

Over the years she's cared for quite the variety: ferrets, fish, dogs, bearded dragons, cats, turtles, rabbits, geckos... you name it, Kelly's probably cuddled it (or at least tried to).

At home, our pack includes Honey and Kodi - eleven-year old Norwegian Elkhounds who many of you may have already met on the forest trails!

And we have Bert the Beardie, who is somehow already 13 years old.

At Barnett's Buddies, our ethos is simple:

Pets are family, and they deserve to be cared for as such. Every walk, every visit, every tail wag matters to us just as much as it does to you.

Kelly X

Welcome

Welcome to Barnett's Buddies! We're so glad you've found us. We're more than a dog walking service - all creatures are welcome, literally.

Whether it's dog walks, home boarding, drop-in visits, poop patrol, emergency supply deliveries, short-notice care for medical needs, pet taxi, or habitat cleans... if your pet needs something, we aim to help.

We love sharing tips, advice, and snapshots of your pets' time with us (with your consent, of course!) over on our socials.

Come find us and say hello:

🎵 TikTok: @barnetts.buddies

📷 Instagram: @barnetts.buddies

📘 Facebook: Barnett's Buddies

Give us a follow to see what your pets get up to while you're away!



phone: 07451228800

email: BarnettsBuddies@proton.me

website: BarnettsBuddies.co.uk

social: @Barnetts.Buddies

Values & Standards

03.

At Barnett's Buddies, we hold ourselves to one simple standard: we would never provide a level of care that we wouldn't expect for our own pets. Every animal in our care is treated with the same love, patience, and attention that Honey, Kodi, and Bert receive at home. That's not just a promise - it's how we live.

All pets are equally deserving of our time and attention - no matter their size, species, or temperament. Whether we're walking your dog or cleaning your gecko's habitat, every visit gets our full focus and care.

We believe in kindness-first handling, building trust with every animal, and creating calm, positive experiences. Safety is never compromised, and we always communicate openly with owners about how their pet's time with us has gone.

Pets are family. Always.

Our commitment to you and your pet is built on these core values. They guide every decision we make and every interaction we have:

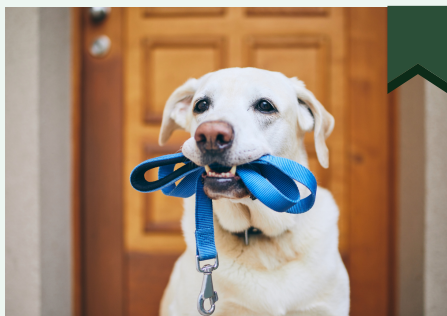
- ✓ Safety always comes first
- ✓ Kindness-led handling
- ✓ Equal care for all species
- ✓ Honest communication
- ✓ Reliability & punctuality
- ✓ Fully insured & DBS checked
- ✓ Positive experiences only
- ✓ Respect for your home
- ✓ Consent-based photo sharing
- ✓ Small group sizes
- ✓ Tailored to individual needs
- ✓ Clean & tidy service
- ✓ Emergency protocols in place
- ✓ Continuous learning & training



Our Services

04.

If you don't see the service you need listed - please just ask!



Dog Walking

Solo or small group walks through the beautiful Forest of Dean trails, tailored to your dog's needs and energy level.



Home Boarding

Your pet stays in our home as part of the family. All the comforts, cuddles, and routine they're used to.



Drop-In Visits

Pop-in visits to feed, play, and check on your pet while you're out. Perfect for cats, reptiles, and small pets.



Poop Patrol

Regular garden clean-ups so your outdoor space stays fresh and safe for everyone - two-legged and four.



Pet Taxi

Safe, stress-free transport to the vet, groomers, or wherever your pet needs to be.



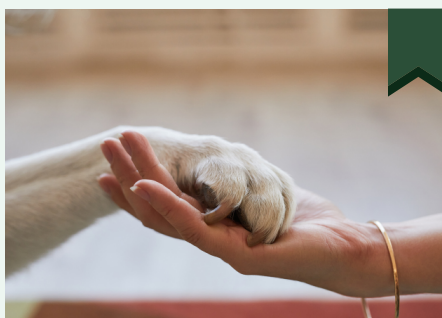
Habitat Cleans

Full vivarium, hutch, tank, or cage cleans for reptiles, rabbits, fish, and small animals.



Emergency Supplies

Forgotten food or run out of bedding? We'll pick up and deliver what your pet needs at our next visit.



Short Notice Care

Unexpected work trip or medical need? We'll step in at short notice to keep your pet safe and happy.



Bespoke Services

Something else your pet needs? Just ask! If we can help, we will - no creature too big or small.

Our Prices

05.

Contact us for a tailored quote. Prices may vary by species, size, location, care needs and booking requirements.

Welfare & Feeding Drop-Ins

Standard 30-minute check-in:	£14
Extended 1-hour visit:	£20
Additional pet surcharge:	from £4 per pet

Dog Walking

Solo walk (30 minutes):	£20
Solo walk (1 hour):	£28
Small group walk (1 hour):	£17

Puppy Walks & Enrichment

Dogs under 1 year old will only be walked for a length of time that is appropriate for their age, breed, health and individual development.

Where a longer visit has been booked, any remaining paid time will be used for calm, age-appropriate enrichment in the home or garden - such as play, training games, scent work, feeding enrichment, cuddles and toilet breaks.

Poop Patrol

Initial garden clean:	from £25
Weekly maintenance visit, alongside a booked walk or drop-in:	£12

Pet Chauffeur

Minimum charge, up to 5 miles:	£22
Each mile thereafter:	£1.50

Home-from-Home Boarding

Adult dog boarding, per night:	from £35
Puppy home-boarding surcharge (under 1 year):	+£10 per night

The puppy surcharge reflects the additional supervision, toilet breaks, training consistency, enrichment and individual care that young dogs typically require.

House Sitting

Daily routine visits, no overnight stay:	from £50
Overnight home stay (24 hour period):	from £75 per day

Bespoke & Specialist Care

Home stays under 24 hours, habitat cleans, pet taxi journeys beyond the standard radius, emergency supplies, medication support and specialist/exotic-animal care are quoted individually.

The Booking Process

06.

What to expect when you get in touch

1. Get in Touch

You can reach us via WhatsApp, Facebook or Email. Let us know what services you're interested in and we'll arrange a convenient time to meet you and your pet.

2. Your Free Introduction Visit

Your first drop-in visit or 30-minute solo walk is completely free. This gives us the chance to meet your pet, understand their temperament, and make sure everyone is comfortable before we begin.

3. Risk Assessment & Paperwork

We'll complete a short risk assessment together, covering your pet's temperament, any health issues or specific needs, and our policies on matters such as severe weather, cancellations and similar circumstances. This ensures we're fully prepared to provide the best possible care.

4. Confirm Your Booking

Once everything is agreed, we'll complete an appointment card confirming your booking dates and times. Regular or recurring bookings can be arranged to suit your schedule.

5. A Few Things We'll Need

We'll need confirmation of up-to-date vaccinations (where applicable) and the name of the vet your pet is registered with. In an emergency, and if we are unable to contact you, we will make every effort to attend your chosen vet on your behalf.

6. Reactive Dogs & Special Requirements

Home boarding for reactive dogs is absolutely fine — we just need to know in advance so we can make the necessary arrangements for our own furry family. Every pet deserves care tailored to their needs, and we're happy to accommodate.

7. Reviews & Feedback

We welcome reviews on Google and Facebook and are always keen to hear any concerns before we begin caring for your pets. Open communication helps us deliver the best service possible.

Ready to book? Reach us on WhatsApp, Facebook or Email - we'd love to hear from you.

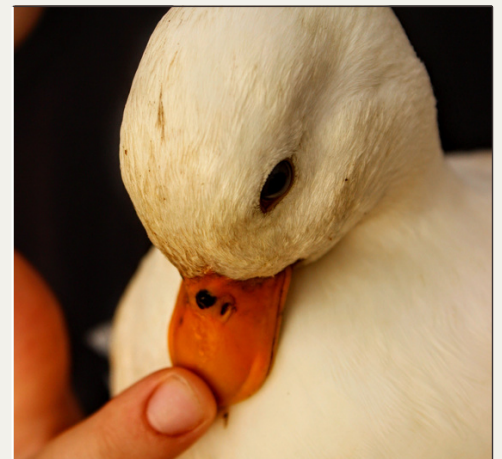


phone: 07451228800

email: BarnettsBuddies@proton.me

website: BarnettsBuddies.co.uk

social: @Barnetts.Buddies





Things to know

08.

Full versions of our Policies, terms and conditions can be found on our website



GROUP WALK POLICY

Dogs are grouped by size, temperament, and energy to ensure safety and enjoyment. No more than five dogs are walked together. Reactive or unpredictable dogs are walked solo. Puppies may join only once fully vaccinated.



SOLO WALK POLICY

Solo walks are offered for dogs who need individual attention, have behavioural concerns, or are unsuitable for group walks. Walk durations refer to active walking time only. Routes and pace are tailored to the dog's needs.



HOT WEATHER POLICY

Dogs are not walked when temperatures exceed 20°C due to risk of heat stress and heatstroke. Walks may be rescheduled, shortened, or replaced with shaded garden breaks and fresh water. Extra cooling measures are provided.



MEDICATION ADMINISTRATION POLICY

Medication must be supplied in its original vet-labelled container with clear instructions, dosage, and expiry date. Medication will not be administered if information is missing or expired. All doses are logged.



KEY HOLDING POLICY

Keys and access details are stored securely, coded without names or addresses, and used only for agreed pet care. Clients must provide accurate access instructions and notify of any changes. Lost keys are reported immediately.



ANIMALS IN SEASON POLICY

Bitches in heat are not walked in group settings and may be restricted to solo walks or garden visits. Owners must notify Barnett's Buddies as soon as the season begins. Walks may be declined if safety risks arise.



WALKING ROUTES POLICY

Walking routes are chosen based on the dog's temperament, exercise needs, and safety. Owners can discuss preferred routes during the meet & greet. Off-lead walking only occurs in secure areas with written owner consent.



CANCELLATION POLICY

Permanent weekly slots require payment whether used or not, with less than one month's notice charged in full. Up to 10 holiday days per year can be cancelled free; additional cancellations are charged at 50%.



Find Us

Directions for Home Boarding

DIRECTIONS

Look for the white cottage
near the speed camera in
Alvington

or use What3Words:
Chum Fake Includes

ADDRESS

Conifer Cottage
1 The Row
Main Road
Alvington
Lydney
GL15 6AX

Checklist

11.

Try to make sure you have these ready for our meeting / visits

- ☒ Complete and return your registration form, including emergency contact details and your vet's information.
- ☒ Ensure your pet has a secure, well-fitting collar or harness and lead, with an up-to-date ID tag attached.
- ☒ Provide clear access instructions and any keys or codes needed for collection and drop-off.
- ☒ Share any behavioural notes - reactivity, anxiety, recall ability, or how your pet is around other animals.
- ☒ If your pet takes medication, supply it in its original vet-labelled container with dosage and expiry visible.
- ☒ Let us know your pet's feeding schedule and any dietary needs, so we avoid conflicts with walk times.
- ☒ Confirm whether you consent to off-lead walking in secure areas (we'll discuss this at the meet & greet).
- ☒ Notify us of anything that may affect walks - seasons, vaccinations due, or recent changes in health or routine.

Thank you

See you soon

Thank you for choosing our service and for trusting us with the care of your pet.

We truly appreciate your support and the opportunity to look after such an important member of your family. We understand that every pet is unique, and we are committed to providing the highest level of care, attention, and professionalism at all times.

Our goal is to make sure your pet enjoys safe, enriching, and happy adventures while giving you complete peace of mind.

Whether it's a visit, a walk or a stay at our family home - we always prioritise their wellbeing, safety, and happiness. Building a strong bond with the pets we support is something we value greatly, and we treat every animal in our care as if they were our own.

Thank you again for supporting our small business. It truly means a lot to us to be part of your pet's routine and daily adventures.

We look forward to many happy walks, wagging tails, and wonderful memories together.

Kelly X

